





Annual Report 2013







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Mission and Vision

Mission

The Mission of the Fire Department is to provide emergency response, prevention, preparedness and education to residents, businesses and visitors of our city so they can live safely and prosper in a hazard resilient community.

Vision

The El Paso Fire Department will be a recognized leader in the fire and rescue service at the local, state, regional and national level.

Our culture will reflect a trusting, cooperative, and friendly team atmosphere nurtured by respect for each other and for the public we serve.

We will earn and honor our community's trust through the provision of the most effective, efficient, and fiscally responsible service possible to all groups in all areas in the city.

We will explore all opportunities to improve our people and our services, and spend time and energy developing the best strategy possible for providing the service delivery required in our community.

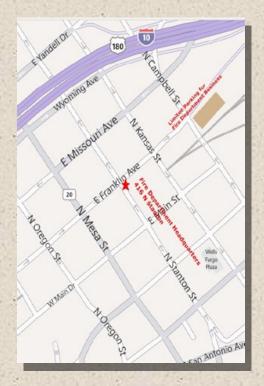
We will demonstrate our excellence at all times, and will be internationally accredited and recognized for applying industry best practices.



Headquarters

Fire Department Headquarters is located at 416 N. Stanton on the 2nd, 3rd and part of the 5th floor. The Fire Department's Maintenance and Logistics Divisions are located at 8600 Montana. Future plans are to merge all divisions into one location.





Headquarter Divisions

Fire Chief's Office Assistant Chiefs' Offices Finance Division Operations Research Professional Standards

Human Resources
Payroll
Fire Prevention Division
Facilities Oversight
Fire Medical Research





2013 Facts and Statistics Summary

Geographical Information		
Area	Size	Population
City of El Paso	260 Square Miles	672,538

Department Summary		
Fire Stations	36	
Pumpers	31	
Quints	9	
Ladders	5	
Rescues	26	
Battalions	6	
Medics	4	
Rescue Captains	2	
Squads	1	
Hazmat	1	
Civilian Employees	194	
Uniformed Employees	892	

Busiest Units		
Pumper 21	3,246	
Pumper 25	2,980	
Pumper 23	2,906	
Rescue 1	2,830	
Pumper 19	2,764	

Busiest Units by Type		
Pumper 21	3,246	
Rescue 1	2,830	
Quint 18	2,155	
Ladder 24	1,881	
Battalion 4	385	



Other Calls

False Alarms

Total Calls

El Paso Fire Department



62

2.835

74,453

2013 Facts and Statistics Summary

128

2,704

71,452

68

2,644

72,296

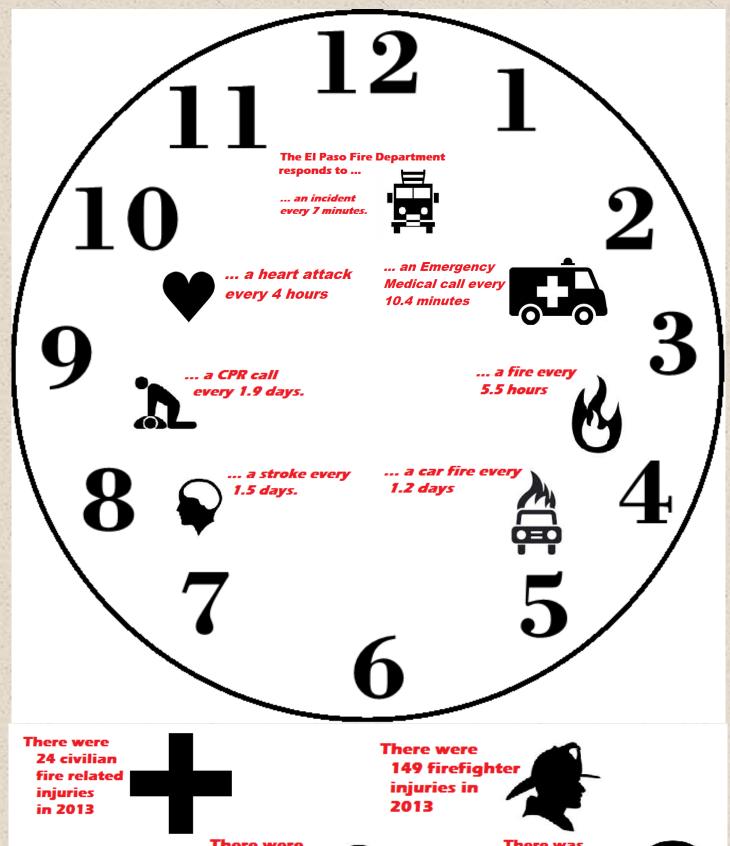
	•	Geographical I	nformation		
Area		Size		Popul	ation
City of El Paso		260 Square Miles		672,	538
CONTRACTOR OF THE PARTY OF THE					
Inc	ident	Comparison	Chart		
		2010	2011	2012	2013
Fire Incidents		1,765	1,892	1,734	1,559
Rescue and EMS Incidents		49,852	47,724	49,700	50,460
Service Calls		7,773	9,718	8,287	8.911
Hazardous Conditions		1,384	1,393	1,327	1,282
Good Intent Calls		7,923	7,893	8,536	9,344

111

2,450

71,258

	Casualty/Loss	Comparison	Chart	
	2010	2011	2012	2013
Fire Service Inju- ries	112	104	155	149
Civilian Fire Inju- ries	50	66	63	24
Civilian Fire Deaths	10	9	4	0
Fire Loss	\$11,919,662	\$14,520,650	\$13,667,660	\$14,303,025

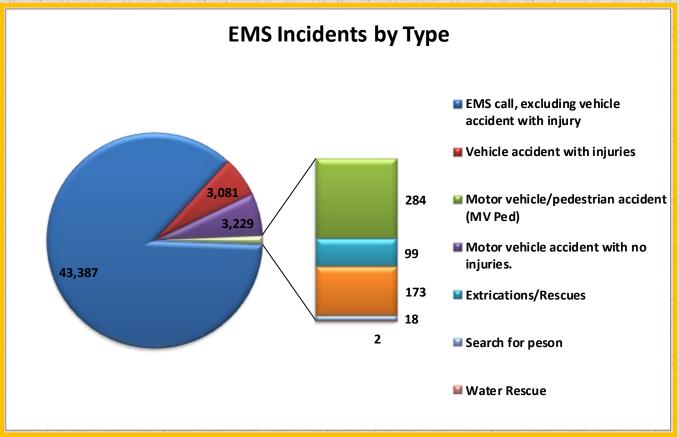


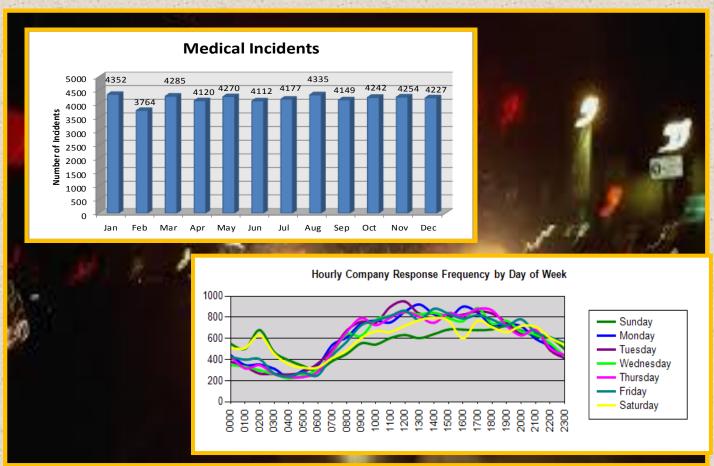
There were **NO** civilian fire related deaths in 2013

There was \$14,303,025 total property lost to fire in 2013

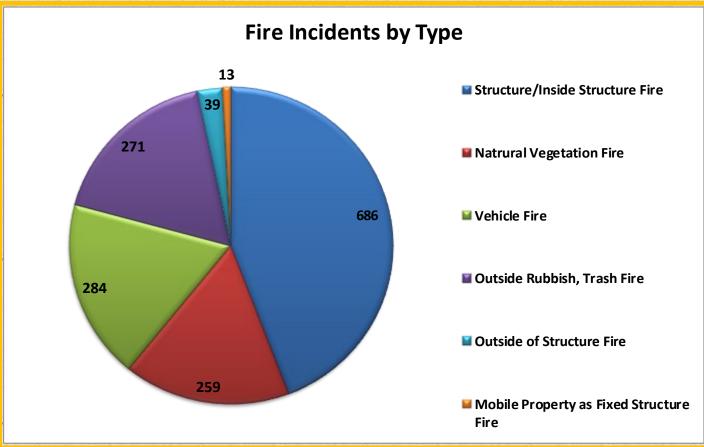


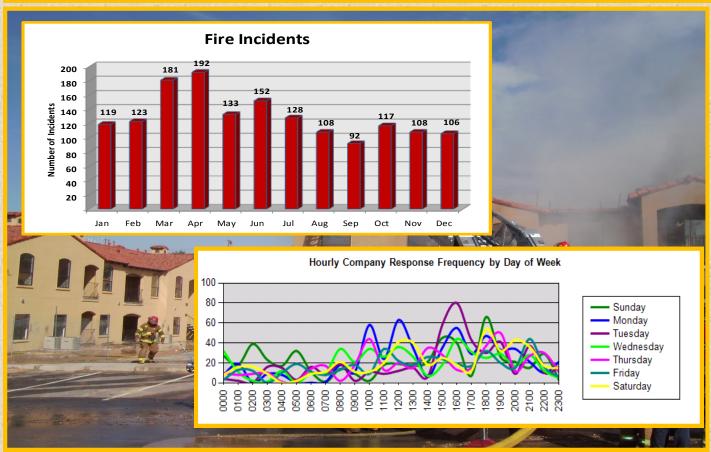
Rescue & Emergency Medical Service Incidents



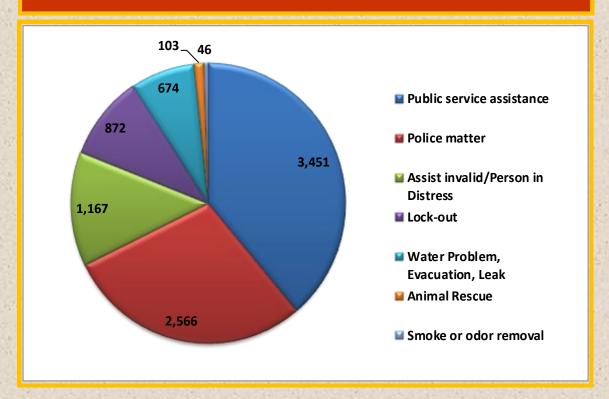


Fire Incidents

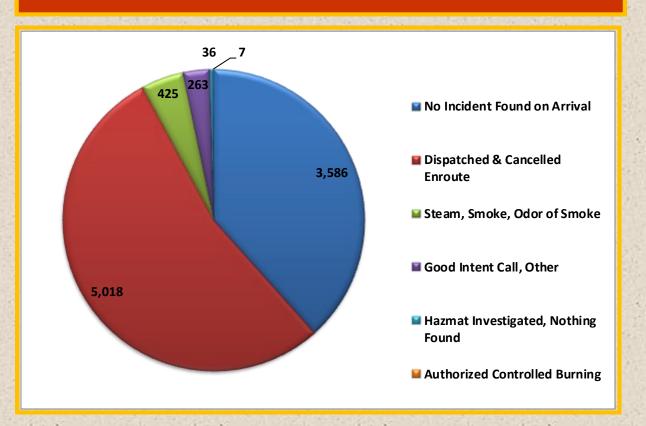




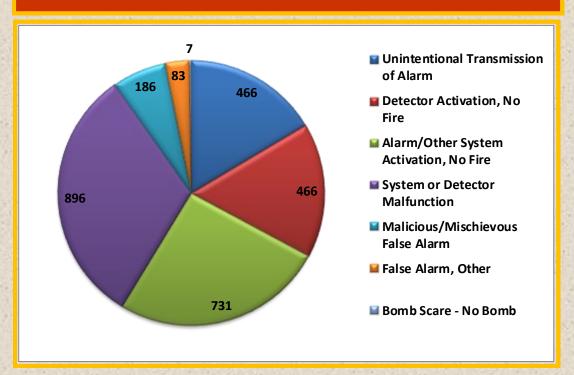
Service Calls

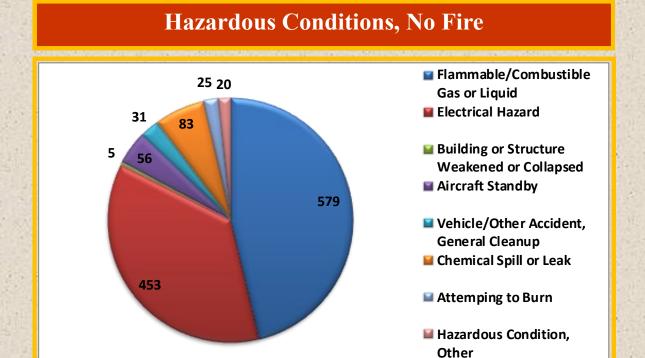


Good Intent Calls

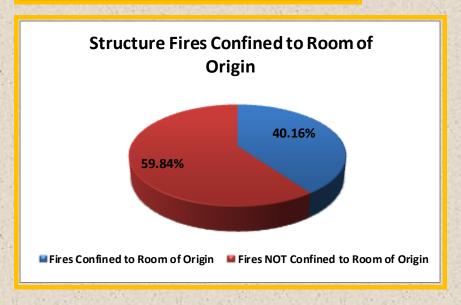


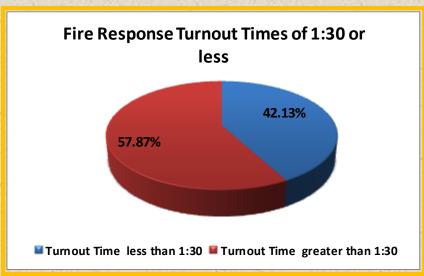


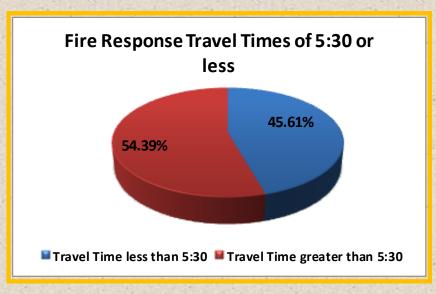




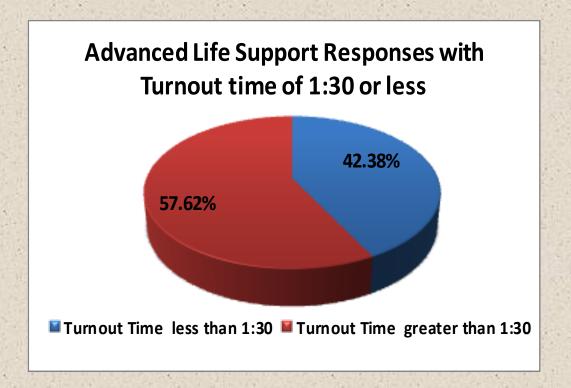
Fire Emergencies

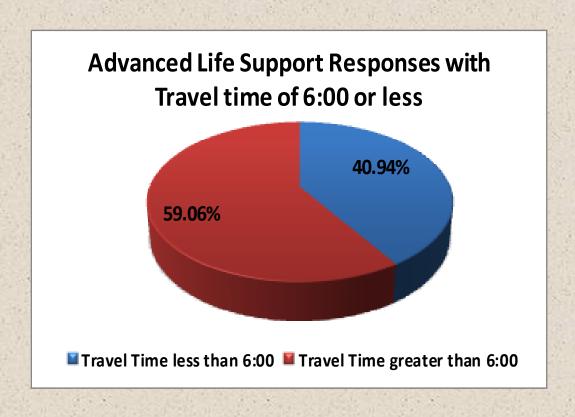






Medical Emergencies









2013 Retirements

NAME	RANK	YEARS Of SERVICE
Michael Calderazzo	Assistant Fire Chief	21
Carlos Carmona	Assistant Fire Chief	30
Manuel Chavira	Assistant Fire Chief	31
Keith Burch	Deputy Chief	26
James Carvalho	Battalion Chief	29
Matthew Hiett	Battalion Chief	24
Enrique Garza	Captain	23
Christopher Johnson	Captain	28
Jay B. Willey	Captain	22
Paul Bustamonte	Lieutenant	27
Gordon Elquist	Lieutenant	29
Cesar Gonzalez	Lieutenant	30
Ricardo Grajeda	Lieutenant	28
George Nieto	Lieutenant	22
Russell Rinker	Lieutenant	24
Jorge F. Sanchez	Lieutenant	36
Randy Crum	Fire Paramedic	32
Ruben Loweree	Fire Suppression Technician	32
Juan Medina	Fire Suppression Technician	20
Rick Sneddon	Fire Suppression Technician	21
Abel Duque	Paramedic	20
Jeffrey Omspaugh	Firefighter	20
Luis Rodarte	Firefighter	30





2013 Promotions

FIRE CHIEF Samuel Peña ASSISTANT FIRE CHIEF Samuel Rodriguez Mario D'Agostino **Calvin Shanks DEPUTY CHIEF Orlando Arriola** Rafael Reyes **BATTALION CHIEF Raymond Carreon Carlos Franco** Francisco Gallegos Jr. Arturo Provencio Manuel Rodriguez Jerry Villanueva Michael Bell Sara Carillo **CAPTAIN Joseph Conner** Ricardo Gonzalez **Julius Gutierrez** Ricardo Gallegos **Hector Hernandez** Milton W. Jones **Jonathon Killings** Carl Manning Jesus Ochoa **Scott Ray** Dennis Redd **Dennis Rhodes** Luis Urbina **James Younger** Michael Welch Fernando Zeh **Gabriel Chavira** LIEUTENANT Luis Ahumada **Darrack Davis Gregory Duran Chris Elsworth Manuel Garcia** Miquel Garcia Aurelio Gonzalez **David Guzman** Jesse Hernandez Mario Herrera Abraham Human Ricardo Medina Joseph Mitotes **Seth Monroe** Larry Perez Jr. **Gilbert Quinones** Jesus Ramon Efrain Robles Jr. **Jesus Robles** Rafael Rodriguez Jr. Alfredo Rosales **Daniel Roy** Samuel Villareal Jr. **Christopher Zapata** Allan Adame FIRE SUPPRESSION TECHNICIAN Gilbert Avila **Daniel Ames** Rodolfo Becerra Timothy Beghtel Jr. Daniel Beltran Jr. Chrisopher Carson **Richard Concha** Michael Esparza **Aaron Gonzalez** Maximo Gonzalez **Antonio Hernandez** Marco Hernandez **Daniel Hernandez** Jose Leos Salvador Lozano Jr. Steven Lujan Mitchell Marquez **Anthony Mora** Jose Orpinel Jr. Aldo Padilla **Reginald Ramirez Brandon Ripley** Carlos Rivas Jr. Juan Rodriguez Enrique Rodriguez III **Richard Rodriguez**

Adrain Sandoval

Robert Vasquez

Michael Solis

Victor Rodriguez

John Tobias





2013 Recruit Graduates

CLASS 84

Adrian Abascal James Cardenas **Scottie Chambers** Bernardo De Luna Ricardo Enriquez Jr. Roberto Franco Eric Gonzalez Sergio Guillen Michael Jimenez Jaqueline Manriguez Alonzo Morales Hector Navarrete Jr. Joseph Pando Raul Pinales Jason Ramirez David Valenzuela Jr. Rafael Yee

Joshua Acosta Rolando Caro Esteban Cobos Paul Deneen David Escobedo John Gallegos Francisco Gonzalez Jesus Gutierrez Jr. Joseph Lawson Dennis Medina III Alberto Moreno Andres Ortega Jr. Guerino Panfile Ricardo Portillo Jacob Serrano Nathan Vasquez

Brian Barton Silvestre Cedillos III Sergio Contreras Jr. Marco Duarte Andre Escriche Gabriel Gandara Martin Gonzalez Jesus Holguin Esteban Licon Miguel Monarez Carlos Murillo Humberto Pando Jr. Juan Perez David Ramirez Jr. **Robert Swainston** Sean Wilson

CLASS 85

Enrique Arroyo Joshua Frausto Shane Maxey Eliana Torres Maximo Castaneda Paul Gonzalez Juan Pacheco Juan Dominguez Bryce Hernandez Jaime Serrano





2013 Achievement Awards



Firefigher Marc Mena

Firefighter of the 1st Quarter Pumper 13 (C-Shift)



Firefighter Ernie Hernandez

Firefighter of the 2nd Quarter Squad 1 (A-Shift) 14 years of service



Captain Kristian Menendez

Firefighter of the 3rd Quarter Pumper 22 (A-Shift) 16 years of service



Fire Suppression Technician William Adler Firefighter of the 4th Quarter Pumper 29 (B-Shift) 20 years of service



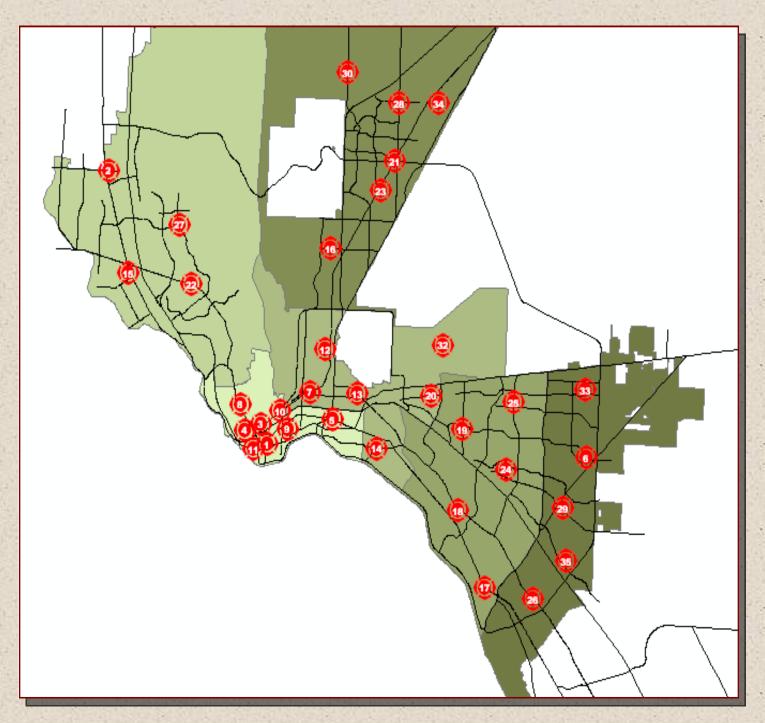
Firefighter Ernie Hernandez

Firefighter of the Year Squad 1 (A-Shift) 14 years of service





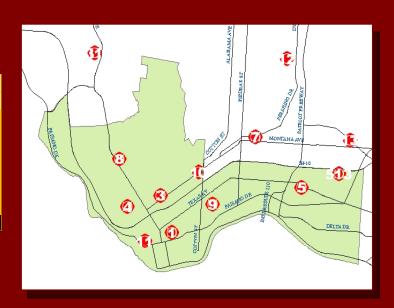
Fire Stations





CENTRAL

201 S. Florence	(1982)
Apparatus	Responses
Battalion 1	180
Pumper 1	1,165
Ladder 1	869
Rescue 1	2,830
HazMat 1	840
Squad 1	794
	6,678





721 Rio Grande	(1930)
Apparatus	Responses
Pumper 3	1,397
Rescue 3	2,385
Water Rescue 3	3
	3,884



1218 Randolph	(1908)
Apparatus	Responses
Rescue 4	2,181
	2,181

STATION 3

STATION 4



47 Dallas	(2002)
Apparatus	Responses
Pumper 9	1,622
Rescue 9	155
Medic 9	522
	2,299



 314 S. Leon
 (2002)

 Apparatus
 Responses

 Pumper II
 1,368

 Ladder II
 1,185

 Spec Resc II
 14

 2,567

STATION 9

STATION11



111 E. Borderland	(1991)
Apparatus	Responses
Pumper 2	1,457
Rescue 2	1,166
Attack 2	25
	2,648

STATION 2



301 E. Robinson	(1948)
Apparatus	Responses
Pumper 8	1,376
	1,376

STATION 8



115 Shorty Lane	(1956)
Apparatus	Responses
Pumper 15	1,201
Pamper 51	1,196
Medic 15	117
	2.514

STATION 15



6500 N. Mesa	(1960)
Apparatus	Responses
Battalion 2	250
Pumper 22	2,071
Ladder 22	1,741
Rescue 22	2,153
Medic 22	442
	6.957

STATION 22



6767 Ojo De Agua	(2000)
Apparatus	Responses
Pumper 27	1,866
Rescue 27	1,528
	3.394



122 Mesa Park	(2012)
Apparatus	Responses
Quint 31	1,411
Rescue 31	1,389
ROC 31	74
	2,874

PRANKLIN DR

VONTON R.D

STATION 31





4240 Alameda	(1949)
Apparatus	Responses
Pumper 5	1,568
Ladder 5	1,235
Rescue 5	1,683
	4.486

STATION 5



3200 Pershing	(1958)
Apparatus	Responses
Battalion 3	303
Pumper 7	1,549
Quint 7	1,622
Medic 7	138
Rescue 7	28
	3,640



STATION 7



1801 Montana	(1930)
Apparatus	Responses
Pumper 10	1,659
	1,659

STATION 10

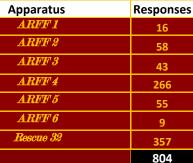


5414 Trowbridge	(1953)
Apparatus	Responses
Pumper 13	2,459
Rescue 13	311
Medic 13	178
	2,948



ARFF 5

STATION 32



(1995)

101 George Perry

STATION 13



8301 Edgemere	(1960
Apparatus	Responses
Pumper 20	1,715
Quint 20	1,722
Rescue 20	1,812
	5,249



6300 Delta	(1955)
Apparatus	Responses
Pumper 14	1,930
Rescue 14	2,012
	3,942

STATION 14



721 Rio Grande	(1930)
Apparatus	Responses
Pumper 18	2,177
Quint 18	2,155
Rescue 18	2,315
Medic 18	478
	7.125

STATION 18



2405 McRae	(1960)
Apparatus	Responses
Pumper 19	2,764
Rescue 19	2,062
	4.824



STATION 24

1498 Lomaland	(1975)
Apparatus	Responses
Battalion 4	385
Pumper 24	2.292
Ladder 24	1,881
Rescue 24	2,260
Decon 24	2
	6 920



STATION 25

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10834 Ivanhoe	(1978)
Apparatus	Responses
Pumper 25	2,980
Rescue 25	2,066
	5.046



3801 Fort Blvd	(1947)
Apparatus	Responses
Pumper 12	2,580
Rescue 12	2,678
	5,258

STATION 12



3823 Hercules	(1969)
Apparatus	Responses
Pumper 16	1,902
Quint 16	1,859
Rescue 16	2,282
Decon 16	3
	6.046

STATION 16



10000 Dyer	(1960)
Apparatus	Responses
Pumper 21	2,764
Rescue 21	2,435
	5.199

STATION 21



5315 Threadgill	(1967)
Apparatus	Responses
Battalion 5	216
Pumper 23	2.906
Rescue 23	2,293
	5,225



4451 Loma Clara	(2001)
Apparatus	Responses
Pumper 30	1,107
Medic 30	99
Attack 30	4
	1,210

STATION 23



10800 McCombs	(1986)
Apparatus	Responses
Quint 28	1,763
Rescue 28	1.711
	3,474

STATION 30



6565 Angora Loop	(2007)
Apparatus	Responses
Pumper 34	692
	692

STATION 28



1850 Firehouse	(1992)
Apparatus	Responses
$\mathit{Quint} \pmb{6}$ (Jan-Jul)	1,411
Pumper 6 (Jul-Dec)	1,086
Rescue 6	1,658
	4,155

STATION 6



8803 Alameda	(1958)
Apparatus	Responses
Pumper 17	1,699
Quint 17	1,641
Rescue 17	1,851
	5.191

STATION 17



9418 North Loop	(1980)
Apparatus	Responses
Pumper 26	2,003
Rescue 26	1,891
	3,894

STATION 26



11977 Pelicano	(2001)
Apparatus	Responses
Pumper 29	2.746
Rescue 29	1,934
	4,680

12230 Pine Springs	(2006)
Apparatus	Responses
Battalion 6	201
Pumper 35 (Jan-Jul)	1,107
<i>Quint 35</i> (Jul-Dex)	99
	1,210

PELLICANO DR

E REART MEMORIAL F

STATION 29



3475 Nolan Richardson (2006)	
Apparatus	Responses
Pumper 33	2,257
Rescue 33	1,680
ROC 33	105
	4,042

STATION 35



12950 R.C. Poe	(2013)
Apparatus	Responses
Quint 37	903
Rescue 37	534
	1,437

STATION 33





Fire Department Apparatus



A Ladder carries a 65 to 100 foot telescoping ladder. It carries power tools, firefighting equipment, ground ladders and medical equipment. It is staffed with 3 to 4 firefighters/EMTs.

A Pumper carries 500 gallons of water, over 3,000 feet of fire hose, ground ladders, firefighting equipment, and medical equipment. It is staffed with 3 to 4 firefighters/ EMTs.





A Quint is a combination between a pumper and a ladder apparatus. The five major components are water tank, aerial ladder, ground ladders, firefighting hose, and pump. It is staffed with 3 to 4 firefighters/EMTs.

A Rescue (or Ambulance) is a vehicle for pre-hospital treatment and transportation of sick or injured people. They also respond to fire incidents as firefighters or as a rehab unit. It is usually staffed with 1 EMT and 1 Paramedic who are certified structural firefighters.



Battalion units are pickup trucks equipped with emergency lights and sirens. These vehicles are staffed with a Battalion Chief and a driver. Battalion Chiefs are command staff officers and take charge of large scale incidents. The units carry equipment for Rapid Intervention Teams, Rehab, Pre-incident surveys and air monitoring.





HazMat 1 carries equipment, such as protective suits and monitoring devices and responds to major hazardous materials incidents. It is staffed with 3 firefighter/EMT's who are trained as hazardous materials technicians.

Squad 1 is a pick-up truck that carries firefighting and medical equipment. It is staffed with 3 firefighter/EMT's who are also trained as hazardous materials technicians and respond to all large fires and hazardous material incidents.

A Special Rescue unit responds to emergency incidents such as trench or building collapses and high angle rescues. It is staffed with personnel from Fire Station 11 who are trained as special rescue technicians.





A Decon unit responds to hazardous material emergencies. This unit carries equipment used for decontaminating patients and first responders. It is staffed with personnel from Fire Station 16 or Fire Station 24 when needed.

An Attack unit is a pick up truck with a pump on a flat bed. This 4x4 vehicle carries 300 gallons of water, hose and equipment for wild-land type fires, or areas that pumpers or quints cannot access. This unit also carries foam and responds to fuel spills.





A Water Rescue unit is a pick up truck and trailer with air raft boat and jet ski. It is stationed at Fire Station 3 and responds to water rescue emergencies.

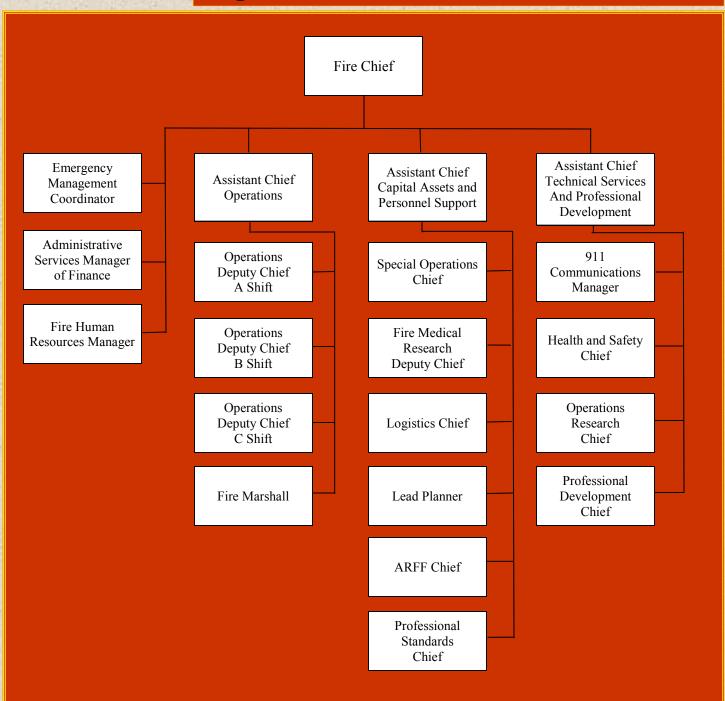
An Airport Rescue & Firefighting unit carries up to 3,000 gallons of water and 400 gallons of foam. They must respond to the mid point of the furthest runway in 3 minutes or less for an aircraft emergency. It staffs 1 Aircraft firefighter.







Organizational Chart







Office of the Fire Chief



Samuel Peña Fire Chief

OFFICE OF EMERGENCY MANAGEMENT

ADMINISTRATIVE SERVICES — FINANCE DIVISION

FIRE HUMAN RESOURCES DIVISION

OPERATIONS DIVISION

CAPITAL ASSETS AND PERSONNEL SUPPORT DIVISION

TECHNICAL SERVICES AND PROFESSIONAL DEVELOPMENT DIVISION

Office of Emergency Management

The purpose of the El Paso Office of Emergency Management Program is to provide planning, training, coordination, and communication services to the community and regional partners so they can prevent, prepare, respond, and recover from natural and man-made disasters and large scale emergencies, resulting in a hazard resilient community.



Scott Calderwood Emergency Management Coordinator

2013

2,750 Volunteer Hours Donated through Training Outreach 50 Emergency Plan Reviews and Consultations Provided 11 Disaster Response Exercises Conducted

The Office of Emergency Management (OEM) if funded by a competitive grant, Emergency Management Performance Grant (EMPG), and matched by the City of El Paso and El Paso County. The El Paso Fire Dept. manages the office and EMPG, but represents the City and all jurisdictions in the County. OEM is responsible for developing and maintaining emergency response plans, developing relationships and train with local, regional, state, and federal agencies, providing agency coordination to support incident commanders with resources, providing outreach and emergency notifications to the public, assisting public officials with decision making, and assisting with the recovery phase during large scale emergencies, disasters, and special events. Other responsibilities include maintaining Citizen Emergency Response Teams and managing remaining federal grants

Major Exercises with OEM Participation, Coordination, or Assistance

- *Fort Bliss Active Shooter Tabletop Exercise in January
- *CDC/Poison Control Center/211 Influenza Triage Full-Scale Exercise in February
- *Canutillo High School Active Shooter Functional Exercise in March
- *Kinder Morgan Annual Hazwoper Training Exercise in April
- *FBI Active Shooter Workshop in April
- *Socorro ISD Active Shooter Tabletop Exercise in April
- *Hazmat Release/EOC Activation Full-Scale Exercise with North American Aerospace Defense Command in May
- *Hurricane Evacuation Patients Full-Scale Exercise with Ft. Bliss National Defense Medical System in May
- *Ysleta Del Sur Pueblo Point of Dispensing/Antivirals Tabletop Exercise in June
- *Cielo Vista Active Shooter Drill with local law enforcement in June
- *UTEP BioScience Research Medical Emergency/Rescue Tabletop Exercise in July
- *Biological Agent Release Full-Scale Exercise with the Health Dept. in July
- *Bomb Explosion/Mass Casualty Drill at UTEP School of Nursing in August
- *El Paso International Airport Aircraft Accident Functional Exercise in October
- *Elephant Butte and Caballo Lake Dams Emergency Flood Tabletop Exercise in September
- *Western/EPFD Refinery Drill in November



The Emergency Operations Center was fully activated at a Level 1, Maximum Readiness, on the afternoon of September 12, 2013 due to flooding across El Paso County. Flooded streets and power outages were widespread. Various agencies responded to the EOC to assist IC's to mitigate emergencies across the City and County. The City of Socorro was hit the hardest. Residents on Kolder Road were trapped by water and mud. Border Patrol assisted with evacuations and a shelter was provided for displaced families.



Finance



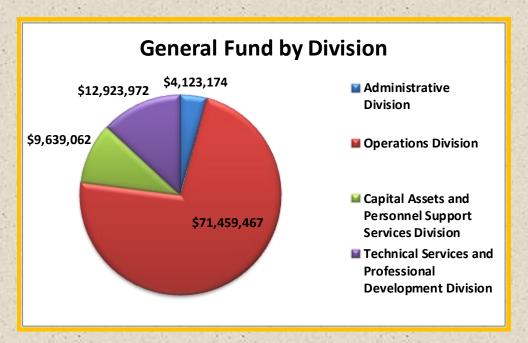
Katherine N. Cote Public Safety Fiscal Operations Administrator

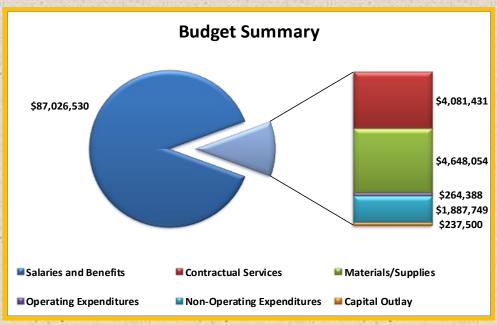
2013

5654 Vendor Invoices Paid \$514,309 Dollars Awarded Locally

Finance Program

The purpose of the Finance program is to provide financial management and reporting services to city and department leadership so they can receive accurate and timely information to make decisions.



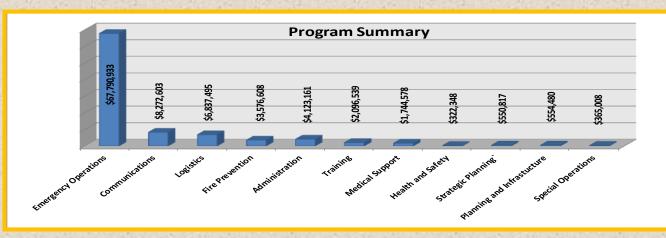




Adoption of FY2014 Budget

On August 20, 2013, City Council adopted the FY2014 General Fund Budget of \$351,255,869. This was a 4.7% increase over the previous year's budget.

The El Paso Fire Department also saw a 4.7% increase in their budget. The FY2014 Fire Department adopted budget was \$96,234,569.





Alex Morales Senior Financial Research Analyst



Debra Olivas Senior Financial Research Analyst



David Montoya Financial Research Analyst



Gabriella Hamilton
Accounting Clerk



Jaime Mendez
Accounting Clerk

Grant Administration Program

Grant Administration Program

The purpose of the Grant Administration Program is to provide grant application, tracking and reporting services to the Department so it can have access to additional funding to fulfill its mission.



Frank Gallegos Battalion Chief

2013

5 Grant Programs Managed \$6,903,671 Grant Funds Managed

Fire Human Resources

The purpose of the Human Resources program is to provide information, guidance, and support services to the department so it can have the resources available to achieve the department's mission.



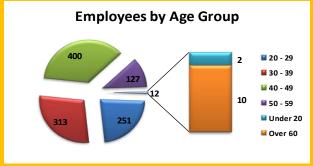
Monica Puga
Fire Human Resources
Division

2013

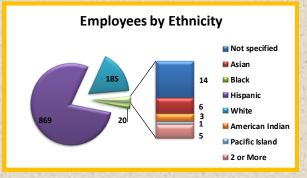
100 New Hires Processed 979 Employees Receiving human Relations Training

892 Uniformed Employees

194 Civilian Employees











Lilia Vega Lead Human Resource Specialist



Margaret Carrillo CBA Payroll Clerk



Linda Sandoval Human Resource Specialist



Isela Rodriguez Senior Office Assistant



Raquel Morales CBA Payroll Clerk



Angelica Emiliano CBA Payroll Clerk



Nancy Groh Human Resource Analyst



Randy Heredia Human Resource Analyst





Operations Division

The purpose of the Operations Division is to provide response, investigation and prevention services to the residents, businesses, visitors and emergency responders so they can experience timely, accurate and appropriate requests and prevent incidents through education and community outreach.



Samuel Rodriguez
Fire Assistant Chief
Operations

A SHIFT

B SHIFT

C SHIFT

FIRE PREVENTION DIVISION

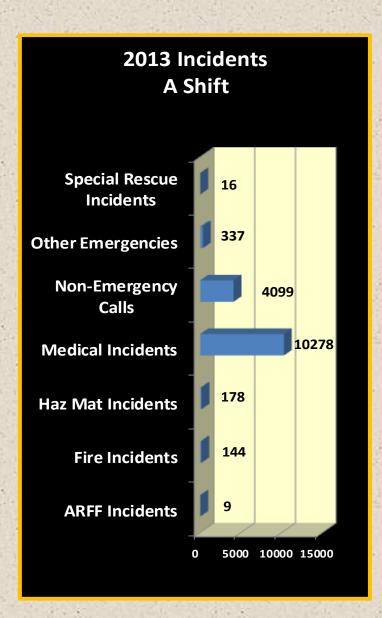
Operations A Shift

Emergency Operations Response Program

The purpose of the Emergency Operations Response Program is to provide emergency medical, fire suppression, prevention, and specialized rescue services to residents, businesses and visitors of our city so they can have rapid and effective responses to emergencies.



Rafael Reyes Deputy Chief





Vincent Frausto
Battalion 1



Robert Arvizu
Battalion 2



Ramon Valencia Battalion 3



James Fanning Battalion 4



James Carvalho
Battalion 5

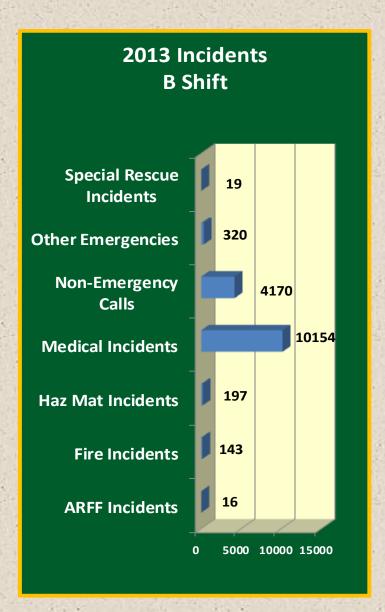


Brad St. Myers
Battalion 6

Operations B Shift



Avelardo Talavera Deputy Chief Operations B Shift





Jerry Villanueva Battalion 1



George Medina Battalion 2



Edward Snyder Battalion 3



David Rios
Battalion 4



Michael Moss Battalion 5



Raymond Carreon
Battalion 6

Operations C Shift



Christopher Celaya Deputy Chief Operations C Shift



Ricci Carson Battalion 1



Benjamin Ibarra Battalion 2





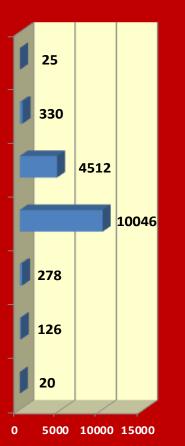
Non-Emergency
Calls

Medical Incidents

Haz Mat Incidents

Fire Incidents

ARFF Incidents





Emir Ortiz Battalion 3



Carlos Franco Battalion 4



Matt Hiett Battalion 5



Matt Thomas
Battalion 6



Orlando Arriola Fire Marshal



Carl Manning
Captain

Construction Code Compliance Program

The purpose of the Construction Code Compliance Program is to provide plan review, construction inspection, and code application services to the building construction industry and tenants so they can build and occupy safe, fire code compliant buildings in a timely manner.



Ricardo Flores Lieutenant CCC

Fire Inspector I

The CCC program achieved certification for all inspectors as plan review certified by ICC as Fire Inspector I

2013

750 Building Plan Reviews Conducted
1000 Fire Protection System Plan Reviews Conducted

Fire Plan Review played in significant part in the following:

The Fountains

Demolition of City Hall

Demolition of Asarco Smokestacks

New City Hall and Supporting Buildings

Remodeling of Sierra Providence East

Progress of UMC Childrens Hospital and support buildings

Montecillo Apartments (Mixed use Smart Living apartments)

Community Risk Reduction Program

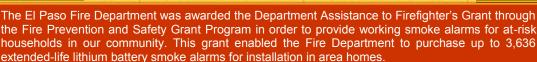
The purpose of the Community Risk Reduction Program is to provide fire and life safety educational services to the El Paso community and its visitors so they can have the knowledge, skills and tools to build a safer, more resilient community.



Fernando Valencia Lieutenant CRR

2013

745 Home Safety Surveys Conducted 332 Fire/Life Safety Presentations Delivered



The smoke alarm installation initiative meets our department's mission objectives of saving lives and protecting property through prevention and education.



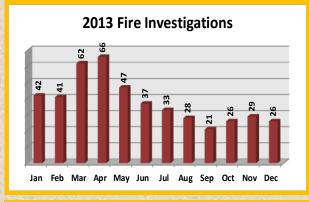
Fire Investigations Program

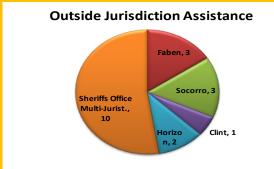
The purpose of the Fire Investigations program is to provide investigation, prevention, training and certification services to the community of El Paso, its visitors, the Fire Department and other governmental agencies so they can be informed of the cause of fires and reduce or eliminate preventable fires.

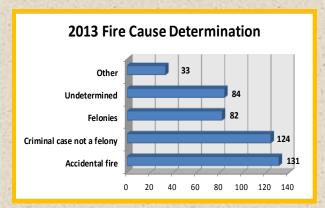
Carlos Lopez
Lieutenant
Fire Invstigations

2013

24 Juvenile Fire Setter Interventions/Education Contacts Made 18 Personnel Receiving Origin and Cause Certification 3.625 Origin and Cause Investigation Hours (1,825 Major, 1,800 Minor)

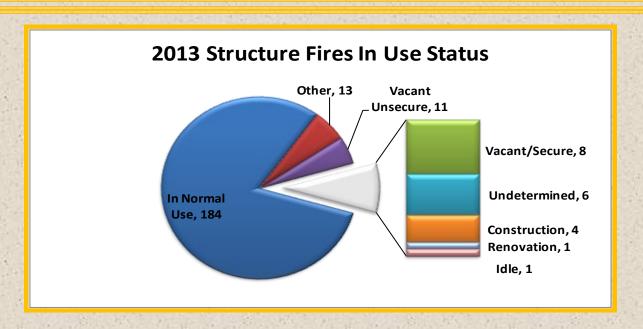






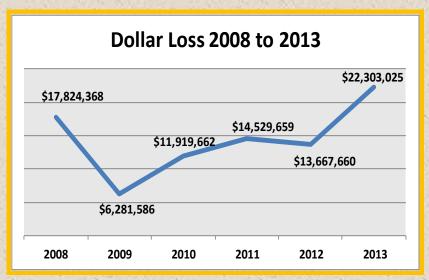


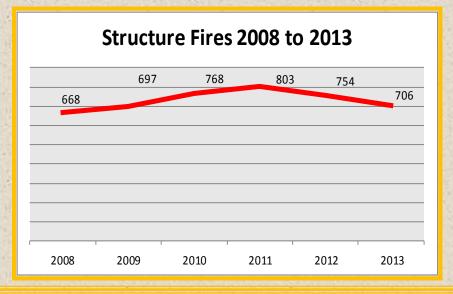


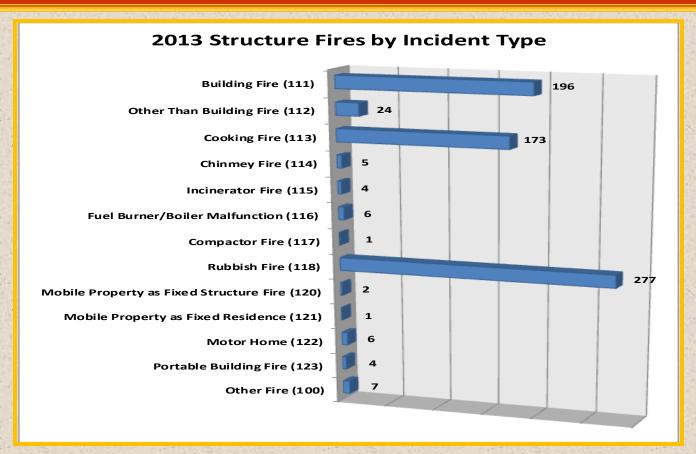


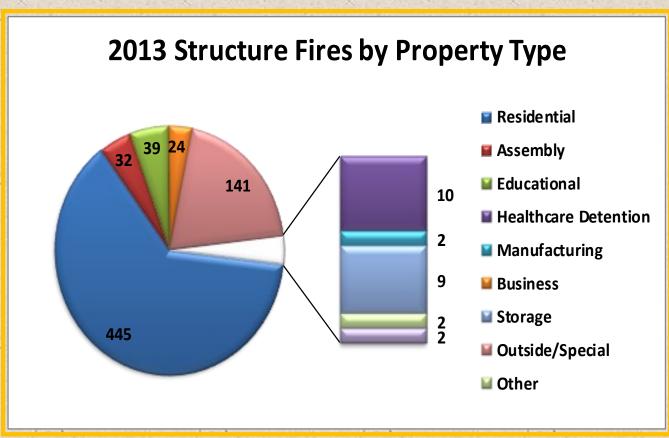
Large Loss Fires

El Paso experienced two large loss fires in 2013. The Coronado Towers fire accounted for an estimated \$6,000,000 loss, and a fire in a multi-use building on Raynor St. estimated at \$2,000,000 loss. An arrest was made in the Coronado Tower fire, while the Raynor St. fire is still under investigation.









Fire Prevention and Safety Inspections Program

The purpose of the Fire Prevention and Safety Inspection Program is to provide safety inspection services to business occupants so they can continue to safely operate.

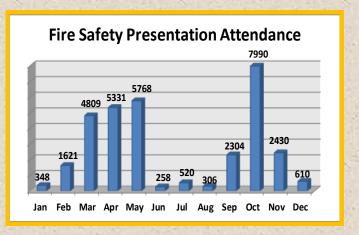


Albert Ruiz Licutenant Fire Prevention and Life Safety

2013

1822 Fire Safety Inspections Completed 1553 Code Compliance Inspections Completed







Fire Safety Inspections		
Total Inspections	17,058	

Fire Safety Presentations		
Total Presentations	332	
Total Attendance	32,205	

Top 5 Companies		
Fire Safety Presentations		
L1	21	
P18	19	
P15	17	
P19	16	
P27	15	





Capital Assets and Personnel Support Services Division

The purpose of the Capital Assets and Personnel Support Services Division is to provide policy, technical assistance, compliance and quality assurance and logistical services to department employees so they can provide emergency services while ensuring the health, safety and development of department members in service to the community.



Mario D'Agostino
Assistant Chief
Capital Assets
and Personnel Support

SPECIAL OPERATIONS

EMERGENCY MEDICAL SUPPORT

LOGISTICS

FACILITIES OVERSIGHT

AIRCRAFT RESCUE AND FIRE FIGHTING (ARFF)

PROFESSIONAL STANDARDS

Special Operations

Special Operations Support

The purpose of the Special Operations Support Program is to Provide support and technical assistance for specialized responses to the El Paso Fire Department and other local and regional partners so they can safely and effectively perform their mission.



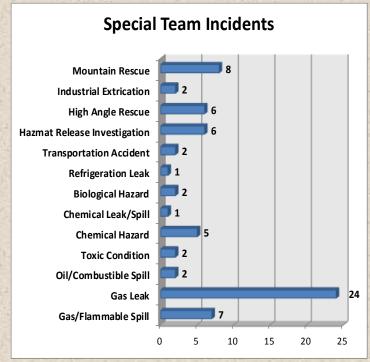
Manuel Rodriguez Special Operations Chief

2013

56 Total Training Contact Hours
4,404 Special Operations Incident Consultations
11 New Equipment Evaluations
55 Special Operations Training Sessions
2842 Multi-Agency Training Contact Hours







Major Accomplishments in 2013

8 members of our department certified as 50 hour HAZMAT Specialists in the summer at College Station (TEEX)

Purchased the new HM1, SQ1, and Hazmat Trailer. Both HM1 and SQ1 are Ford 550's. Hazmat Trailer will be used for all Hazmat calls in the city, county, and regional responses.

Special Operations also purchased a new COMSAR Trailer, new Polaris, new COMSAR Uniforms, and new equipment for the Combined Mountain Search and Rescue Team

Other monthly training also occurred in conjunction with other Agencies such as Border Patrol, FBI, Western Refining, and Freeport McMoran

Fire Medical Research

The purpose of the Emergency Medical Support Program is to provide policy, quality assurance and support services to fire department divisions and other emergency responder organizations so they can deliver effective and efficient emergency patient care and achieve positive healthcare outcomes.



Keith Burch Fire Medical Research

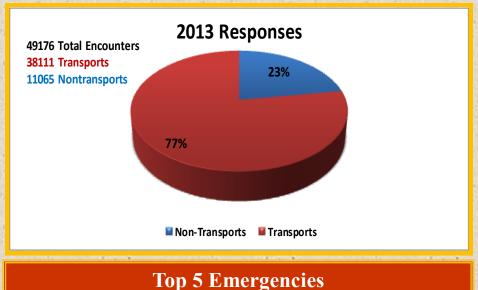
2013

3388 Quality Assurance/Quality Improvement Reports and Consultations 951 Responder Immunizations and Tuberculosis Tests 372 Multi-Agency and Hospital Liaison Coordination

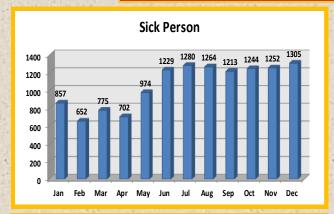
2013 Medical Incident Types

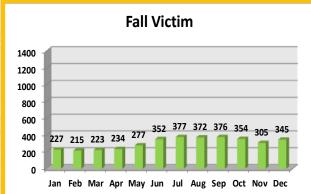
Sick Person	12747	28.82%
Traffic Accident MVA	4959	11.21%
Fall Victim	3657	8.27%
Abdominal Pain	2715	6.14%
Breathing Problem	2687	6.07%
Chest Pain	2178	4.92%
Traumatic Injury	1882	4.25%
Convulsions/Seizure	1597	3.61%
Assault	1380	3.12%
Unconscious/Fainting	1311	2.96%
Diabetic Problem	1280	2.89%
Psychiatric Problem	1215	2.75%
Service Call	959	2.17%
Back Pain	752	1.70%
Ingestion/Poisoning	717	1.62%
Headache	557	1.26%
Pregnancy/Childbirth	484	1.09%
Stroke/CVA	432	0.98%
Hemorrhage/Laceration	411	0.93%

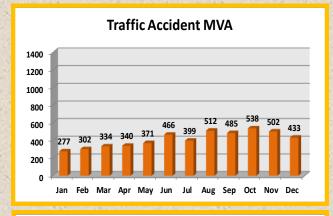
344	0.78%
325	0.73%
304	0.69%
271	0.61%
183	0.41%
183	0.41%
139	0.31%
132	0.30%
117	0.26%
96	0.22%
54	0.12%
51	0.12%
37	0.08%
20	0.05%
19	0.04%
16	0.04%
13	0.03%
11	0.02%
44235	100.00%
	325 304 271 183 183 139 132 117 96 54 51 37 20 19 16 13 11

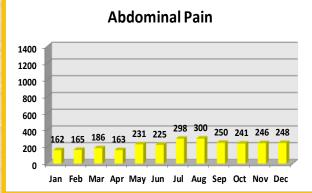


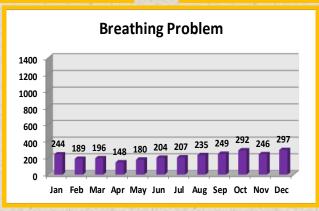
Top 5 Emergencies



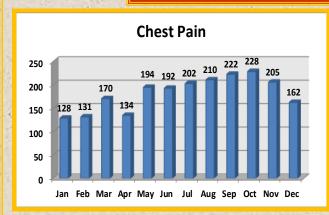


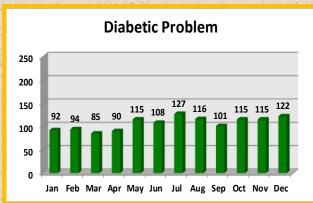


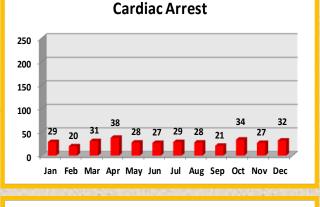


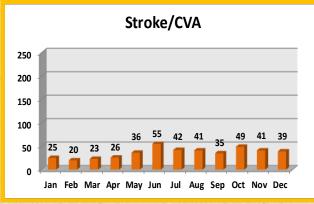


Major Medical Concerns









In April, the Paramedic course was completed by 20 firefighters. Congratulations to:

Sergio Cardenas` Tim Shaughnessey Marc Deuble Robert Reyes Samuel Santaguida Steve Guzman Enrique Sanchez Frank Reyna Adriel Ayala

Ben Alarcon

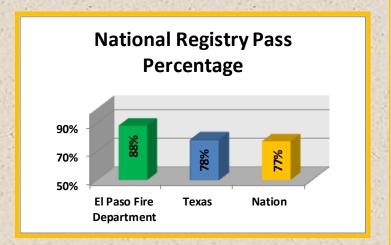
Ray Munoz
Matthew Hunter
Guillermo Ortega
Jeffery Park
Edward Mendoza
Humberto Marquez
Mark Carder
Heriberto Baeza
David McWatters
Cesar Aleman

Congratulations to our graduates for surpassing the Nation and Texas in pass percentage for national paramedic certification and to the training staff for preparing them for excellence!

And in August, the Paramedic course was completed by 28 firefighters. Congratulations to:

Matthew DiBenedetto
Jesus Garcia
Art Cordova
Joseph Mitotes
Israel Gines
Adrian Parada
Allan Adame
Marcelo Morales
Cesar Avalos-Acevedos
Andrew Renteria
Omar Navarro
Troy Clark
Jesus Hernandez
Pascual Mendoza

Edmundo Valencia III
Charles Singleton
Salvador Lozano
Joel Rubio
David Van der Aa
Antonio Hernandez
Felix Oswaldo
Alejandro Hernandez
Timothy Burns
Eric Garcia
Steven Deucher
Randell Jared Knotts
Jaime Vasquez
Michael Lara



Logistics



Terry Kebshull Logistics Chief

Equipment Service, Repair and Procurement Program

The purpose of the Fire Emergency Equipment and Support Program is to provide equipment maintenance, training, and support services to Fire Department Divisions and other public safety organizations so they can safely work in hazardous environments and have reliable equipment to save lives and reduce hazards.

2013

192 Preventative Maintenance Tests/Services Completed 635 Equipment Disposals Completed



Major Purchases

2 Amkus Rescue Tools For Pumper 17 and Pumper 19



Fire Emergency Apparatus Fleet Program

The purpose of the Fire Emergency Apparatus Fleet Program is to provide fire apparatus, maintenance, support, repair and replacement services to Fire Department Divisions so they can have, in a timely manner, safe, reliable, vehicles to provide around the clock emergency services to residents, businesses and visitors of El Paso.

2013

405 Preventative Maintenance Services Completed 25 Technician Training Hours Provided



Major Purchases

1 Pierce Pumper (P29)
2 Rosenbauer Pumpers (P2 and P6)
2 Pierce Aerials (L11 and Q37)
3 Road Rescue Ambulances
(R2, R26 and R37)



Logistics

Fire Logistics Support Program

The purpose of the Fire Logistics Support Program is to provide supply deliveries and equipment replacement services to Fire Department Divisions so they can have the right supplies and equipment at the right time to do the job at hand.

2013

1240 Station and Office Supply Deliveries (disposables) Provided 840 Medical Supply Deliveries (disposables) Provided

Facility Oversight Program

Facility Oversight Program

The purpose of the Facility Oversight Program is to provide construction upgrade and maintenance services to employees and visitors so they can enjoy a safe, functional and accommodating facility.



Luis Flores Lead Planner

2013

16 Major Repairs Completed (\$3,000 or more per repair)
24 minor Repairs Completed (less than \$3,000 per repair)



New Fire Stations

Fire Station 37

Design/Fire Station 5

Restroom Additions

Fire Station 20

rife Station 20

Fire Station 19

Fire Station 26

Driveway Replacements

Fire Station 24

Fire Station 33

HVAC Upgrades

Fire Station 18

Fire Station 24

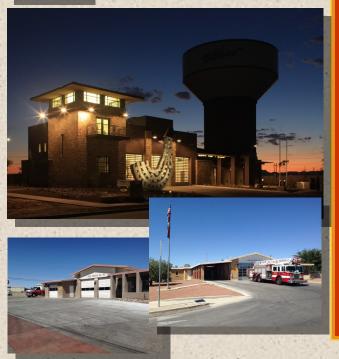
Fire Station 25

Fire Station 28

Fire Station Remodeling

Fire Station 8 Bay Door Expansion

Fire Station 17 Electrical Upgrade



Aircraft Rescue and Fire Fighting

Aircraft Rescue and Fire Fighting Support

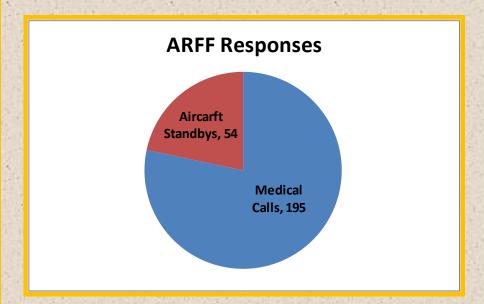
The purpose of the Aircraft Rescue and Fire Fighting Support Program is to provide planning, preparation, training and regulatory compliance services to the El Paso Fire Department aircraft rescue personnel, airport personnel and other government agencies so they can reduce or mitigate accidents and/or preventable incidents at the El Paso International Airport.



Javier C. Rubio ARFF Chief

2013

8 Training Sessions Delivered
1 Disaster Response Drill and Exercise Conducted



ARFF Responded to 0 Aircraft Fires in 2013







Professional Standards

The purpose of the Professional Standards Office is to oversee and ensure a consistent and fair disciplinary process for all employees and to recognize members for their exceptional professionalism, duty and sacrifice in public service.



Hector Cano Professional Standards Chief

2013

338 Awards Presented
174 Disciplinary Actions Administered
110 Citizen Complaints Handled

Civilian Awards



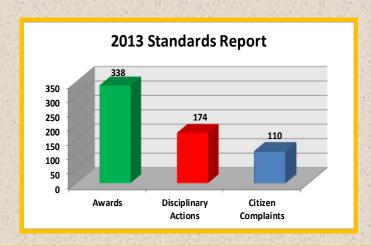
Civilian Citation

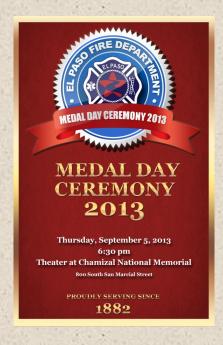
Awarded for Meritorious Action which resulted in the saving of life, the reduction of injury, or the reduction of loss

Mario Banuelos Jose Briseno Teresa Cano Jake Casares Karla De La Riva Ryan Drewry Angel Favela Greg Henderson Ace Lowerly Juan Luis Luna Jr. Ulises Prado-Vasquez Hector Rodriguez-Caro Irving Tovar Hugo Uribe

Certificate of Appreciaion Awarded to any individual for a deed that is worthy of recognition

Ascarate Pool Adan Camacho Joshua Capps Wilmarie Estrada Denise Krause Norma Ledesma Salvador Rodriguez Jenette Serna Marty Widtfeldt





Professional Standards

Award Recipients

Distinguished Service Ribbon

Fire Department Commendation Ribbon

Pedro Fabela Dennis Huff Marcela Macias Jose Ortiz III

Lifesaving Award

William Adler Luis Aguirre Jesus Anchondo Joash Arreola John Bailey Enrique Basoco Hector Cano Hermes Carbajal Jose Cavazos Brian Cole Dona Dorman Roberto Espinoza Arturo Garza Roberto Guerrero Alejandro Hernandez Marco Hernandez Andrew Holguin Andres Lopez Eric Marquez Jose Medina Danny Mendoza Jose Munoz Rafael Navarrette Gil Nevarez Jeffery Omspaugh Eduardo Orozco Frank Perry-Herrera Kyle Phillips Manuel Ramirez III Gregory Rap Gilbert sanchez III Boyd Smith III Steven Lujan Luis Urbina Leonel Vasquez Thomas Woo

Administrative Excellence Ribbon

Michael Aldaco Jesus Anchondo J Beeman Michael Bell Jesse Cannoy Jorge Cortez Jesus Dorantes Adrian Espinoza Aaron Fierro J C Gallegos James Gunther Joseph Gutierrez Shawn Hanke John Hilverding Terry Kebschull Sharon Kulvinskas Juan Medina Jose Muela Sergio Ramirez Jr. Dennis Reglen Rafael Reyes Eduardo Rodela Javier Rubio Albert Ruiz David Smith Boyd Smith III Paul Thompson Nicholas Torres Jerry Villanueva

Outstanding Training Contribution Ribbon

Juan Balderrama Richard Carpio Jorge Cortez Kevin Dieter Ryan Dubord James Fanning James Gunther Jose Hernandez Randall Knotts Jeffery Mackall Kevin Mende Kristian Menendez Antonio Muro James Nicholson Jose Ortiz III Samuel Pena Donald Quinn Rogelio Razo Rafael Reyes Samuel Rodriguez Jennifer Rubio Daniel Vallejo Edmundo Vega James Younger

Outstanding Technical Support Ribbon

James Fanning Samuel Pena

Outstanding Fire Officer/Supervisor Ribbon

Carl Manning Albert Ruiz Fred Arroyos Hector Cano Ricardo Flores

National Defense Ribbon

Robert Bartley Daniel Boisselier James Cardenas Rolando Caro Richard Carpio Maximo Castaneda Paul Deneen Juan Gallo Joel Lara Esteban Licon Miguel Monarez Carlos Murillo Andres Ortega Jr. Michael Ortiz Humberto Pando Juan Perez Ken Persinger Enrique Saucedo Wyatt Schmidt Robert Swainston Sean Wilson Rafael Yee David Zeiger

Good Conduct Ribbon

Roger Allen Gilbert Avila Roberto Avila John Bailey Juan Balderrama Enrique Basoco Roman Campo Sergio Cardenas Richard Carpio Jon Beltran Mario Carrasco Ray Carreon Jose Cavazos David Chavez Troy Clark Daniel Cordero Daniel Coronado Ashton Crawford Charles Davis **Tommie Cromeens** Roberto Diaz Kevin Dieter Dona Dorman Martin Espinoza Javier Fernandez Todd Fiske Oscar Galarza Justin Garcia Ricardo Garcia Arturo Garza Hector Gonzales III Andres Gutierrez Fred Hahn **Gerardo Heras** Arturo Hernandez Jr. David Hernandez Jose Hernandez Matt Hiett Christopher Hoggard **Andrew Holquin** Dennis Huff Michael Jordan Sr. Richard Juarez Edward Kleinhans Mark Kline Jaime Labrado Willfred Langfeldt Peter Liechti Ricardo Marin **Alejandro Martinez** Francisco Martinez David McWatters Gilberto Medina Kevin Mende **Jaime Montes** Edward Montoya Jaime Moreno Christopher Munoz George Nieto Jose Ortiz III Michael Ortiz Hector Padilla Jose Perez Ken Persinger Alex Portillo Gregory Rap Eduardo Ramirez Manuel Ramirez III Rogelio Razo Zachary Renteria Rafael Reyes Russell Rinker Alejandro Rodriguez Isidro Rodriguez Alberto Romero Enrique Saucedo **Wyatt Schmidt** Boyd Smith III Michael Solis Fermin Sosa James Starkes David Valdez Robert Vasquez Edmundo Vega Richard Walker Thomas Woo **David Valero**

Unit Citation

Rodolfo Becerra Christopher Celaya Ricardo Garcia Hiram Huerta Juan Lopez Gustavo Tavarez David Valdez





Technical Services and Professional Development Division

The purpose of the Technical Services and Professional Development Division is to provide emergency communications, planning and training services to the department and the community so they can prevent, prepare, respond and recover from disasters and emergencies.



Calvin Shanks
Assistant Chief
Technical Services and
Professional Development

911 COMMUNICATIONS
HEALTH AND SAFETY
OPERATIONS RESEARCH
TRAINING

911 Communications

The purpose of the 911 Emergency Communications program is to provide emergency and nonemergency communications and dispatch services to the public and emergency responders so they can experience timely, accurate and proper emergency response.



Cynthia Beltran 911 Communications Acting Manager

2013

45,000 Medical Call Dispatch Notifications Provided 17,000 Fire Call Dispatch Notifications Provided 452,440 Police Call Dispatch Notifications Provided



On April 1, 2013, the P25 Digital Smart zone Trunked 800 MHz radio system from Motorola was placed in service. The radio system is licensed under a block of 15-800 MHz Trunked Channels; however, the capacity of the system allows licensing of 700 MHz channels for expansion and growth. All Communications personnel received training on the new system in March 2013 prior to going live.

A fire station alerting system was purchased along with the P25 radio project and has been installed in each fire station along with corresponding software/hardware at the communications center in order to communicate dispatches to the units in the stations. Fire Dispatchers received additional training on the FSA system.



2013 Quality Assurance

In 2013, the International Academies of Emergency Dispatch ED-Q personnel reviewed a quantity of calls that were processed using EMD and EFD NAED protocols.

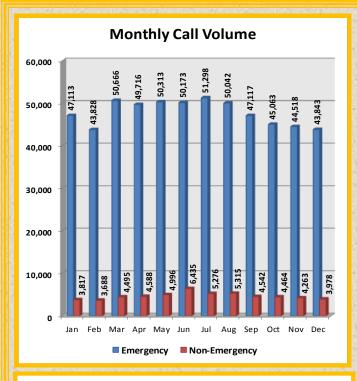
Our Communications Center continues to show improvement with the calls processed using Pro-QA. We have been on the cusp of achieving our ACE Accreditation goals on multiple occasions. Our application for ACE Accreditation should be forthcoming.

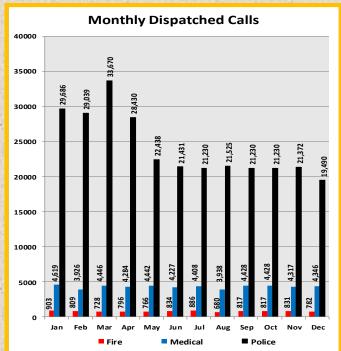
Medical Calls processed using Pro-QA = 52,368 Fire Calls processed using Pro-QA = 9,697

Calls reviewed by the QA / QI = 2,108 (EMD) and 1,300 (EFD) = 3,408 Calls completed correctly = 97.31 % or 2,076 calls (EMD) Calls completed correctly = 95.85 % or 1,270 calls (EFD)

Customer Service = 99.68 % or 2,101 calls (EMD) Customer Service = 99.48 % or 1,293 calls (EFD)

911 Communications





Total Calls: 573,569 Emergency 55,857 Non-Emergency

Total Dispatches Police 290,771 EMS 51,809 Fire 9,649

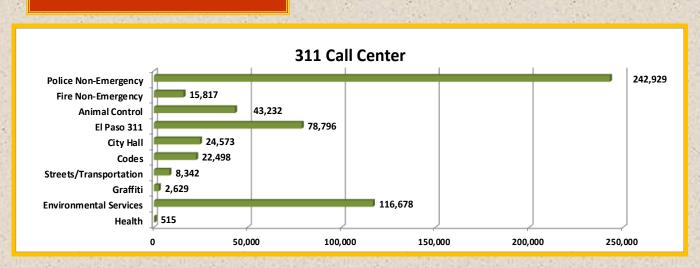
311 Communications



Information Call Handling

The 311 Call Center established in the Communications Center has been an essential element of the call-taking process. Callers needing to simply ask questions or give information to Police or Fire are diverted from the Emergency call process. The information handled applies to almost every department in the city.

Call Volume By Department



Health and Safety

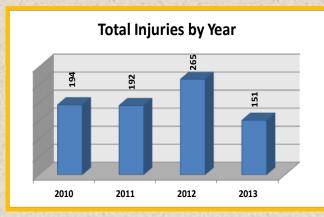
The purpose of the Health and Safety Program is to provide work place safety, personnel wellness and fitness assistance services to El Paso Fire Department employees so they can have a safe and healthful working environment and improved physical and behavioral health.



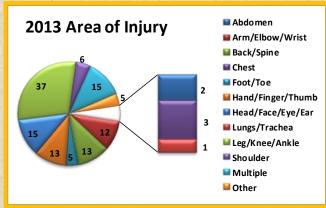
Arturo Provencio Health and Safety Chief

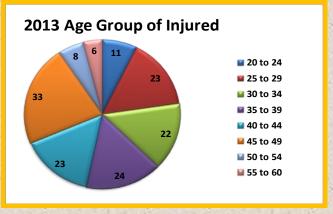
2013

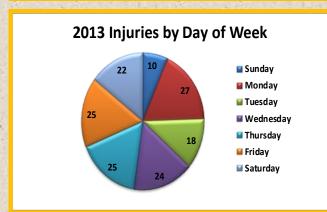
39 Fire Facility Safety Inspections Completed
47 Accident Investigations Reports Completed
198 Injury Investigation Reports Completed
898 Uniformed Employees given Health & Wellness
Services





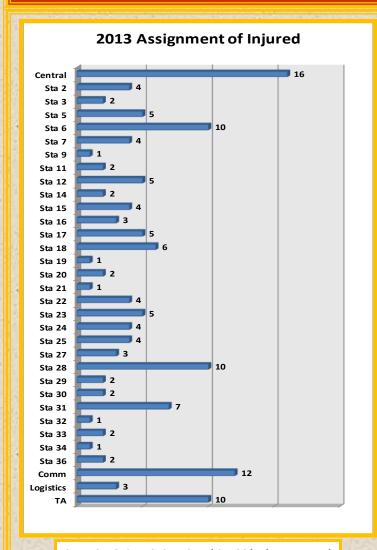


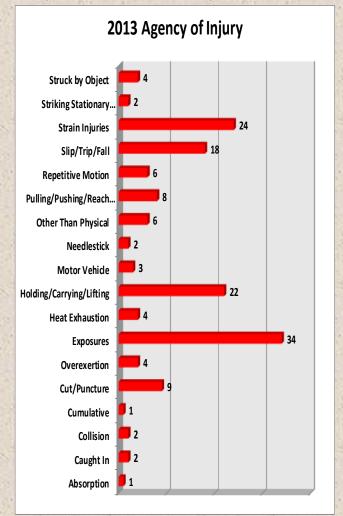






Health and Safety





Sta 4, Sta 8, Sta 10, Sta 13 and Sta 26 had no reported injuries in 2013

In 2013, the Health and Safety Division implemented the Wellness and Fitness Initiative (WFI). The intention of the WFI is that its implementation be a positive individualized program that is non-punitive. Our wellness program is intended to strengthen uniformed personnel so that their mental, physical, and emotional capabilities are resilient enough to withstand the stresses and strains of life and the workplace

The Wellness and Fitness Initiative consists of 5 components:

- 1. Medical Examinations—baseline physicals by the Healthcare provider
- 2. Fitness Maintenance—Fire Performance Evaluations and Assessments
- 3. Rehabilitation—Fitness training, Physical and Occupational Therapy
- 4. Behavioral Health—Stress Management Program to include Peer Support counselors and a Mental Health Professional
- 5. Data Collection and Reporting

The goal is to develop an overall Wellness/Fitness system with a positive, rehabilitating, and educational focus on our employees. The purpose of the WFI is to improve the health, fitness, and safety of all EPFD employees.

Operations Research

The purpose of the Operational Research Program is to provide analysis, records management and decision support services to the El Paso Fire Department so they can have timely, accurate and useful information to make service level decisions and report on operations performance to the public.



Carlos Piedra Operations Research Chief

2013

15,000 Reports (standard, ad hoc, maps) Delivered 1,200 Incident Report Audits Completed











2013 Standards of Cover

The Operations Research Division completed the 2013 Community Risk Analysis and Standards of Cover which provides information of the El Paso Fire Department such as community response history, community service expectations and goals, community risk assessment, and performance measurements and analysis. This document is updated annually to meet the requirements of the CFAI. Lt. Dennis Reglen was an essential part of the process, coordinating with the Training Acadmey, Communications, Operations, and Fire Medical Research to ensure these documents were complete and accurate.

2012 Annual Report

Operations Research coordinated with all divisions and completed the 2012 Annual Report. Achievements for the year are celebrated along with highlighted statistics and facts for 2012.



Univerity of Texas at El Paso Research Assistance

The assistance of the Operations Research division was a critical part of the research UTEP was conducting on the creation and implementation of a fall prevention program. The information provided was able to help pinpoint those areas of the city that would best benefit from the program, as well as helping identify target age groups.



Lt. Lalo Rodela



Lt. Dennis Reglen

2013 Strategic Business Plan Review

Operations Research officers worked diligently to present all the divisions and programs with current, accurate data for performance measures and budget proposals.



Lt. Gary Cadd



Lt. Tom Quinn

Professional Development Training Program

The purpose of the Professional Development and Training Program is to provide education, training, mentoring and certification services to fire department personnel, regional agencies and the public so they can have the knowledge, skills and abilities to achieve the department's strategic and operational results and promote a safe and hazard resilient community.



Jorge Cortez Training Chief

2013

51,301 Medical & Fire Continuing Education Contact Hours Provided 43,962 Recruit Class Contact Hours Delivered 219 El Paso Community College Facilitation Hours Provided

Major Accomplishments

Recruit Classes

The Training Academy Graduated two Recruit Classes in 2013

Class 84 with 47 graduates in April Class 85 with 10 graduates in August







Blue Card

The Academy completed Blue Card IC Certification of all remaining Chief Officers and Captains, and began training Lieutenants to the current Blue Card based Incident Command Procedures adopted by the department through the initiation of the EPFD Functions of Command Class. This class was designed to provide Blue Card based Incident Command training to junior officers and acting officers, whom would otherwise be ineligible for Blue Card Certification.

Shattered Dreams

Training Academy
personnel coordinated with
Border RAC and other
agencies to provide DWI
prevention and awareness
training to local high school
students.

March Burgess HS

September Coronado HS



On-Line Courses

El Paso Fire Department became the first deparment to obtain status as an online training facility through the Texas Commission on Fire Protection. The following online classes were offered in 2013:

April Driver/Operator
July Instructor I
October Instructor II

The Training Academy is now developing the on-line curriculum for Fire Officer I and Fire Officer II to be given in 2014.





2013 Capital Improvements

Station 37 was opened on August 17, 2013 It is located at 12950 R.C. Poe Rd., at the intersection of Tierra Aurora Dr. and R.C. Poe Rd. Quint 37 and Rescue 37 will now respond to incidents in the far east.







Station 5 will be located on Gateway East and Revere Rd. Anticipated completion will be in October of 2014. The station will house the following:

Battalion 3 Pumper 5 Pumper 13 Ladder 5 Rescue 5 Hazmat 1 Squad 1







New Fire Chief Samuel Peña

EL PASO'S NEW FIRE CHIEF





VANESSA MONSISVAIS / EL PASO TIMES

El Paso Fire Chief Sam Peña grew up in El Paso and was promoted from within the Fire Department.

Fire chief wants to make good department better

By Daniel Borunda

EL PASO TIMES

El Paso's new fire chief wants to make sure the Fire Department keeps up with the city's growth, reaches out to neighboring volunteer departments and recruits more female firefighters.

Sam Peña, 43, recently discussed leading the department that traces its history to 1882.

Peña was named chief earlier this month and officially took over his new job last week. He replaces former Fire Chief Otto Drozd III, who left in November to take a job in Florida.

"When I came into this position, I found out the depart-

Please see Chief 6B

Chief

Continued from 1B

ment is actually in good shape," Peña said. "It's not in disarray. The challenge to me now is to take a good depart-ment and moving it forward and creating a better depart-ment."

ment and moving it forward and creating a better department."

El Paso's fire chief had always been picked from inside the department until 2009 with the selection of Drozd, who came to El Paso from the Miami suburb of Hilaleah.

Drozd had more than 20 years of experience, including eight years as a fire chief. He had a master's degree in management, a bachelor's in public management and associate degrees in business and fire science.

Joe Tellez, president of the El Paso Association of Firefighters, said the selection of Perla was applauded by many firefighters because the new chief was promoted from within the department. "There was a good pool of candidates, and the best thing about it—" tiwas a local candidate," Tellez said. "They promoted from within, Sam is a young charismatic guy, and he has his eyes on the future."

Tellez said some of the challenges that Pefia will face are budgetary limitations while making sure the department keeps up with a growing city.

Pefia has been with the Fire

city.

Peña has been with the Fire
Department for more than 17
years. He started as a firefighter and rose through the ranks to assistant chief. He had been the training chief in charge of the fire academy, a media spokesman and a paramedic, and had the title of advanced medical coordinator.

medical coordinator.
City Manager Joyce Wilson had said that Peña's experience in both medical and fire-fighting fields set him apart from the six other finalists. The candidates were interviewed by several panels in the selection process.
As chief, Peña will be paid \$185,000 a.vear.

As chief, Pedra will be paid \$155,000 a year. Pedra was born in Los Angeles. He was about 3 years old when his parents, Ricardo and Leticia Pedra, moved to El Paso. His father was in the Army and had been assigned to Fort Bilss. Pedra graduated from Austin High School in 1987. Pedra has a bachelor's degree in criminal justice from the University of Texas at El Paso and served four years as an air-control specialist with the US. Air Force, Having a wife and a

young son, Peña said, he de-cided to leave the Air Force and return to El Paso in 1994. They have two sons and a

They have two some and grandson.
"If I told you that I always wanted to be a firefighter, I would not be being truthful with you," Peña said before laughing. "The truth is when I was get-

ring out of the Air Force, I needed to find a job. So I came and I applied with the city, and the Fire Department was the first city department to call. Seventeen and a half years later, it's worked out great."

Peña now oversees a department that has 855 uniformed employees, has more than 70,000 emergency calls a year and has a top insurance rating. Peña said the department is already working to keep up with growth. A 50-member class is set to graduate from the training academy next month. The newest station, Fire Station No. 37, is scheduled to open in August on the training academy next month. The newest station, Fire Station No. 37, is scheduled to open in August on Edgemere Boulevard at RC Poe Road near El Dorado High School.

Peña said ha also wants to help improve fire protection by working with neighboring fire departments.

"We have several volunteer fire departments in the county that surround the city of El Paso, and we haven't taken advantage of that opportunity there in building those relationships." Peña said.

Peña said that another goal is the recruitment of more female firefighters. The department has 18 female firefighters.

"We have Fort Bliss avail-able, and that's a huge demo-graphic that we haven't really targeted," Peña said. "The goal is to get a larger number of women applying to the recruit

Peña might not have always wanted to be a firefighter, but El Paso's new fire chief found that firefighting is a rewarding profession profession.
"This is one of the few jobs

where you really get to make an impact on a daily basis in the betterment of people's lives," Peña said. "You make

lives," Pefia said. "You make the calls, you make the runs. You get summoned because somebody needs assistance. "The feeling is almost inde-scribable," he said. "It's a great feeling and satisfaction to be able to serve in that capacity to make a difference in people's lives. Very few times do you go home from a shift and not feel that you've accomplished something."

Daniel Borunda may be



NEW FIRE STATION

El Paso Fire Department



2013 Fire Station 37

El Paso fire station ribbon cutting

Members of the El Paso Fire Department had a ribbon cutting ceremony Aug. 17 for Fire Station No. 37, its newest station on the far East Side. Fire Chief Sam Pena addressed the crowd.











John and Jackie Conche and Mayor Oscar Leaser



RUDY GUTIERREZ - EL PASO TIMES

El Paso's newest fire house, Station 37 at 12950 RC Poe in far East El Paso, began operations July 21. It features a sculpure in front depicting water spilling out of a bucket by artist Ilan Averbuch. It is part of the city's public art projects. The 8,782-square-foot facility will be officially inagurated Aug. 17. SEE MORE PHOTOS AT ELPASOTIMES.COM





2013 Remembering 9/11



Members of the El Paso Fire Department honor guard stand at attention during the presentation of the memorial wreath during the Remembering September 11th 9-11 Memorial 2013, held Wednesday at Fire Station 11 in Downtown El Paso.

By Adriana M. Chávez achavez@elpasotimes.com @AChavezEPTimes on Twitter

Retired New York City po-lice Detective Victoria d'Angelo did not hold any punches back she was blunt, straightfor-ward and every bit the tough cop she was when terrorists at-tacked the World Trade Center on Sort II 2001 on Sept. 11, 2001.

about that day and its after-

She remembers the fires that burned at ground zero for 99

days. She remembers being covered in a dust made up of concrete, marble, glass, paper and human remai

man remants. And most of all, she remembers the scores of people who traveled from all over the world

traveled from all over the world to help the people of New York, and she remembers those who prayed for and sent letters of support to police and firefighters.

"You got us through," said d'Angelo, the guest speaker at Wedhesday's 9/11 Memorial at Fire Station No. II in Downtown El Paso.

"I am grateful everybody in

"I am grateful everybody in She remembers everything this country is so strong. I am so proud that you didn't give up," she said.

Dozens of El Paso-area res-idents, law enforcement repre-sentatives and local government officials attended Wednesday's event, which culminated in th ringing of a memorial fire bell and a bagpiper playing "Amaz-

DUTY » PAGES



Former New York Police Department Detective Victoria d'Angelo tells the audience she is proud Americans didn't give up.

Duty

Brown Aggi

Trong Grace."

Wednesday's event was one of several in the area in memory of those who died in the al-Qaida-led terrorise statacks in New York City.

During d'Angelo's speech, she recounted how she heart about the World had contrained by the contrained with the World had contrained by the contrained by the contrained with the World had contrained by the contraining to set the World had contrained by the contrained by the world had contrained by the world



Representatives of the El Paso police and fire departments march to present the U.S. colors during a 9/11 ceremony at Fire Station 11 in Downtown El Paso.

In all the attacks, about 5,000 people perished. D'Angelo said she and the other emergency workers are uncomfortable with being called heroes. She prefers "patriots," and reserves the term "hero" for those such as the passengers of United Alrilmes Flight 93, which







2013 Fire Department In The News

Patient hero



By Victor R. Martinez

te. And like any good firefighter, he was pre-

been on the list since 1998," said Her-z, who also is an EMT at the Central Fire n Downtown. "One time I was pretty to it, but right at the end, they told me idn't need me after all. The doctor said they dish to need any more, or they a better match. the first time I've actually had the

o donate." who has been a firefighter for 13 d a phone call from the National

After 14 years on the list, firefighter and EMT becomes bone marrow donor

more blood work. They called me one more time because they needed a little bit more blood, just to be sure." In late November, the National Marrow Donor Program called Hernandez and told him he was a perfect match. His bone marrow transplant took place Dec.

VANESSA MONSISVAIS / EL PISOT Ernie Hernandez is a firefighter and EMT at the Central Fire Station Downtown. He traveled to Fort Worth in December to donate bone marrow to a young boy.

FIRE STATION 31 HAS GRAND OPENING







FIGHTING THE FLAMES



A fireflighter calls to his truck for more water pressure as he battles a brush fire Tuesday between Pan American Drive and Road in the Lower Yalley. The fire damaged about three acres and took crews two hours to extinguish. Milicials said 30 fire vehicles fourth the blaze. Its cause was unknown. One fireflicher was treated at the some for heat exhaustion and is expec

Donor





2013 Fire Department In The News

HELP FOR HEART PATIENTS



Downtown fire



RUBEN R. KAMIRIZ / ELPASOTAME

Fireflighters battle a fire that filled several blocks of Downtown with smoke Thursday night. The blaze consumed a building, erect
ed in the 1880s, that was once the First National Bank Building and where gunfighter John Wesley Hardin had his law office.

1880s 'John Hardin' building burns

three-alarm fire raged for more

poured streams of water from the ground and aerial ladders. The building at 100 E. San Anto-nio had been a landmark in the

heart of El Paso since the 1880s. It had once been the First National Bank and the law offices of famed gundighter John Wesley Hardin. No injuries were reported. Fire-fighters fought the blaze, which started about 620 p.m. Rosa Azul javaez hugged family members while she watched the building that housed her dress hou-tique burn. The shop was closed

when the fire started.

This is a family business. It is how I make a living. How I payrent and put food on the table. I've worked too long and hard for it to end like this," said Juarez, who owned Imperio Real, a 4-year-old store selling quinceañera and bridal gowrs.



go vernment efforts to combat such conditions are anti-

Fire

Continued from 1A

The building also housed Rodela's Tax Service for 20 years and another business, though the upper floors were

mostly empty." Elein Rodela, owner of the East Rodela, owner of the tax business, was calm as fire-fighters fought flames and thick smoke spread, fueled by an evening breeze.

Rodela said that the manag-

er of the building wouldn't make repairs and that he often had to do them himself. He

had to do them himself. He planned to move his family-owned business next door. "I think things happen for a reason. I know we will contin-ue to grow and grow stronger," Rodela said.

ue to grow and grow stronger, Rodela said.
A Fire Department spokes-man said the cause of the fire had not been determined. It was suspected that the fire began on the ground floor.
The building is at the intersection of East San Antonio and El Paos streets across from the Camino Real Hotel
"This is at travesty," city Rep. Steve Ortega said while watching the fire "This is noe of the most historic buildings in El Pao.
"It is the John Wesley Hardin building"
Ortega said the fire was part of a larger problem, what he called a "culture of divestor a larger problem, what he called a "culture of divest-ment," in which building own-ers allow properties to fall in disrepair, lack pride in Down-town and then complain that

government efforts to combat such conditions are anti-business.
"Quite frankly, we have some wealthybuilding owners who could give a crap about their buildings," Ortega said. The structure, built in the Italianate sylde, was construct-ed by Joshua and Jefferson Reynolds in 1882 and 1883 as

part of the real estate boom that took place after the arrival of the railroad, according to the city's website.

First National Bank thrived for more than 50 years, but closed its doors in 1933 during the Great Depression.

The building, which had gone through many renovations, is now owned by River

Oaks Properties, one of El Paso's largest restal property developers with a multimilliondollar property portfolio. The
company is run by Gerald
ferry' Rubin, who was at the
scene of the fire but walked
away when approached by the
news media.
Late Thursday night, the old
building kept burning as fire-

fighters pulled away for safety

George de la Torre, a Fire Department spokesman, said the building, which had stood for 130 years, was a total loss.

Daniel Boranda may be reached at dborunda@eipasotimes.com 546-0102.





2013 Fire Department In The News

MDA DRIVE



RUBEN R. RAMIREZ / EL PASO TIMES EI Paso Fire Department Capt. James Younger and Muscular Dystrophy Association Ambassador Phoenix Payan, 6, pose Thursday with the brass boot for the announcement of the 2013 El Paso Firefighter/MDA Fill the Boot Campaign. Firefighters will again work the street corners around El Paso collecting money for MDA. The fundraising event will conclude Memorial Day. The goal for El Paso firefighters this year is to raise \$100,000, and the first \$5,000 donation comes from El Paso Electric Co.

UPPER VALLEY BLAZE



RUBEN R. RAMIREZ / EL PASO

More than 70 El Paso firefighters plus firefighters from New Mexico agencies fight a wind-spread brush fire Monday in the Upper Valley. The blaze, which was declared a four-alarm fire so that additional crews could be deployed, was burning along the Rio Grande near Rosinante Road. Additional firefighters were needed because the fire had spread to different locations after embers were carried by 30 mph winds. El Paso Fire Department spokesman George De La Torre said that firefighters were trying to contain the flames and let the fire burn itself out. Two El Paso firefighters were taken to a hospital for treatment of possible heat exhaustion. See more photos and video at elpasotimes.com.

TOTAL LOSS FROM FIRE



The remains of an apartment building at Pershing and Raynor are cordoned off with caution tape Monday following a fire on Friday. The building has been released by the EI Paso Fire Department to a security company, said George De La Torre, public affairs coordinator for the EI Paso Fire Department. The cause of the fire is under investigation. The caused a statistic caused are settinated \$200,000 in damage to the building, which was declared a total loss. Four people were treated for smoke inhalation and two of them were transported to University Medical Center. Six people were displaced from their homes.





2013 Fire Department In The News

National EMS Week at Sierra

Photos by Vanessa Monsisvais

Sierra Providence Health Network celebrated National EMS Week with "A Day at the Beach?" themed luncheons through-out last week at various sites, including one Thursday at Sierra Providence East Medical Center, 3280 Joe Battle.



FIREFIGHTERS TO RETIRE



VANESSA MONSISVAIS / EL PASO TIMES
Three assistant chiefs with the El Paso Fire Department were recognized Thursday at a luncheon at department headquarters in Downtown El Paso. Assistant Chiefs Michael Calderazzo, not pictured, Carlos Carmona, right, and Manuel Chavira, left, are retiring in June. Calderazzo has been with the department for 21 years and Carmona for 30 years. Chavira will mark 31 years with the department on June 8, the official day of his retirement



84TH FIREFIGHTING CLASS



Fifty firefighters, including 13 military veterans, graduated Saturday from the El Paso Fire Department's training academy. The graduation ceremony took place at 10 a.m. at the El Paso Community College Administrative Services Center at 9050 Viscount. Fire Department officials said the 50 graduates passed a rigorous training academy, which started with 67 recruits. It is the academy's 84th graduating class.





2013 Fire Department In The News

TRANSPORTATION

OFF TO A ROUGH START

Vehicle fire slams brakes on westbound I-10 traffic during Monday morning rush-hour commute; no injuries reported



Online: For more images, vi

A firefighter battles a car fire Monday morning on Interstate 10 West at Airway Boulevard. The blaze caused a traffic backup during the morning rush hour. No injuries were reported.

ENVIRONMENT

HAZ-MAT INCIDENT



RUBEN R. RAMIREZ — EL PASOTIMES

El Paso Fire Department firefighters clear the scene of a of Haz-Mat incident Monday morning in the 6000 block of Gateway Boulevard East. Nine units involving 23 firefighters were called out of the scene on a suspicious substance call, the substance turned out to be "cooking flour."

CPR TRAINING



RUDY GUTIERREZ — EL PASO TIME

Rhiannon Muñoz, foreground, and Kayla Mendoza practice chest compressions Wednesday on the floor of a classroom at the El Paso Fire Department Training Academy. They are among 20 teens ages 13 to 17 who are taking part in a three-day Summer Youth Camp. They learned CPR, how defibrillators work, wore full fire gear, connected fire hoses and were shown a rapelling demonstration, said George De La Torre, El Paso Fire Department spokesman. The camp ends today with a "water wars" activity. The department plans to organize an expanded camp next year, De La Torre said.





2013 Fire Department In The News

KIP HALL MEMORIAL irefighter Javi Becerra dons his competition helmet Saturda

LE IN HER SHOES

High-heeled walk raises awareness, funds in effort to prevent violence against women



Walk a Mile in Her Shoes course Tuesday in Downtown El Paso. Sandra Braham, CEO of the YWCA El wass a sine in ner snoss course toesculy in townown it is reason. Sommer praisma, to be of use 1 we Ape Pass ded Norte Region, said the event offers men the opportunity to participate in a light-hearted way in the effort to prevent violence against women. Last year, the event raised \$18,000, she said. Funds raised help support the Independence House transitional living enter and the \$718KS (Secual Trauma and As-sault Response Services) program. October is Domestic Violence Awareness Month.



Anthony Sanchez pounds a weight with a hammer Saturday during the Kip Hall Memorial Firefighter Combat Challenge. Local high school teams and area firefighters competed in both team and individual competition. The competition features five back-to-back everyts, which are timed. See more photos, PHOTOS ELPASOT MESCOM





2013 Fire Department In The News

You'll never do anything harder'

EP firefighters prepare for 2013 World Challenge in Las Vegas

FIREFIGHTER CHALLENGE

Challenge

against firefighters

"It's one of the greatest feelings when you're out there competing from all over the world because





A Prayer For Fallen Firefighters

You were a Firefighter so Brave and Strong, You didn't know something would go wrong.

But it happ<mark>ened on that day,
It happened and it took your life away.</mark>

We Prayed for you and the ones you love, But God needed you and took you above.

You were a Firefighter so Brave and Strong,
Who knows, it may not be long.

I too will lose my life to fate, But I know you will meet me at the pearly gate.

We are Firefighters and I say that with Pride We stand together side by side.

Please watch over me from up above, So I won't leave the ones I Love.

You were a Firefighter so Brave and Tall,

Always willing to risk it all.

We are Firefighters and I say that with Pride, 01-04-00 And I know that you will be my guide.

So help me through the smokey maze, and help me fight the dancing blaze.

04-17-73

01-21-99

Please help me keep it from spreading wild, and help me hear the frightened child.

We are Firefighters and I say that with Pride, We stand together side by side.